# SFA Responsibilities in Managing an FSMC Contract

**All Federal Programs** 





Fraud Hotline: 1-866-5-FRAUD-4 or 1-866-537-2834 | P.O. Box 12847 | Austin, TX 78711 Toll Free: (877) TEX-MEAL | For the hearing impaired: (800) 735-2989 (TTY)

> This product was funded by USDA. This institution is an equal opportunity provider.







Updated 10/30/2023 www.SquareMeals.org Housekeeping





Welcome!

**TDA's Mission** To advance compliant USDA nutrition programs through effective partnerships and educational resources.

# **TDA's Vision**

To increase equitable access to healthy meals for Texans by administering USDA food and nutrition assistance programs effectively and efficiently.



CERTIFICAT	E OF C	OMPLETION
Thi	is certifies that	:
You	r Name	Here
Succ	cessfully Comp	leted
SFA Responsibilitie	es in Managin	g an FSMC Contract
	ALL-001, 3 Hours	
Date:	2023-2024_	
	TDA F&N U	Donna Shomas
ESC Specialist ESC Region		Director of Compliance & Collaboration Texas Department of Agriculture





# Learning Objectives

- 1. Participants will learn about the formal procurement requirements when procuring for a FSMC vendor in Texas
- 2. Participants will learn the roles and responsibilities of the SFA and the FSMC
- 3. Participants will learn the components of effective contract management, as outlined in ARM Section 16a
- 4. Participants will perform an activity to learn the requirements of conducting a robust FSMC Contract Review

### **USDA Key Areas**

✤ 2000 (Operations) ✤ 3000 (Administration)

### **USDA Professional Standards Codes**

✤ 2460 Contracts with FSMCs ✤ 3300 Financial Management



# **Course Overview**

01: Overview of Partnerships in Texas

02: SFA & FSMC Roles & Responsibilities

03: Contract Management

04: FSMC Contract Review

05: Resources





# CE Responsibilities in Managing an **FSMC Contract**

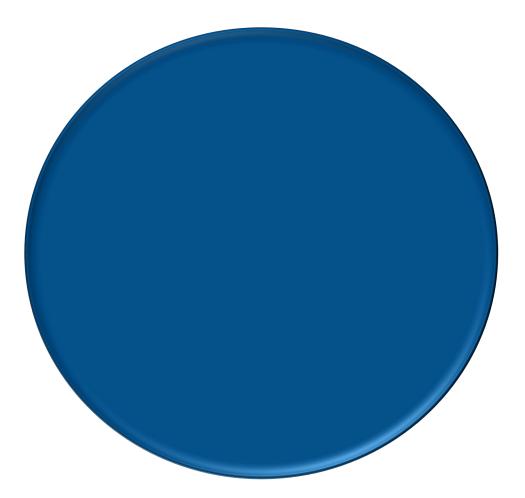


## **Pre-assessment**

- Use a unique, 4-digit identifier (last 4 of cell #)
- You will use the same ID # for the post-assessment
  - So TDA can collect and analyze data to improve training effectiveness.
  - Anonymous ullet

### 8

# Why Does This Matter?



## 5-minute Countdown Timer



# **Course Material**

SCHOOL NUTRITION PROGRAMS FOOD SERVICE MANAGEMENT COMPANY School Year 2024-2025

REQUEST FOR PROPOSAL

SOLICITATION NO.:

School Food Authority (SFA):

SFA's address: Phone number: Fax number:

Date Issued: Proposal Due Date:

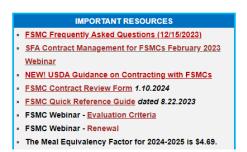
### TEXAS DEPARTMENT OF AGRICULTURE

3E'S OF HEALTHY LIVING Junch Program

### Programs > National School Lunch Program > Food Service Management Companies

Food Service Management Companies

### **FOR CEs**



### FOR FSMCs

**TDA Updates for FSMC Vendors** June 26, 2024 Webinar Presentation

### **TDA Approved FSMC Vendor List** Registration

Annually, FSMCs must be registered to do business in Texas. Registration as a Texas vendor is not permanent. FSMC vendors can be removed from the approved FSMC vendor list due to providing false information or by demonstrating systemic or

### Food Service Management Company (FSMC) Contract Review Form

Contracting Entities (CEs) must use this form to oversee and manage the Child Nutrition Programs (CNP) and assess the FSMCs performance according to the contract, rules, and regulati

Purpose The CE is responsible for ensuring the FSMC operates the program according to the contract and in compliance with all regulations and guidance. Contracting with an FSMC does not release the CE from any responsibilities for the CN programs (7 CFR 210.16).

The review must be conducted by the CE employee responsible for oversight of the FSMC contract or CE designee. The CE designee must understand the terms of the contract and have CNP knowledge.

For additional FSMC guidance, see NSLP Handbook: Administrator's Reference Manual Section 18.

Frequency This form <u>must</u> be completed once a semester (2 times per year) for one site and be available for review by TDA upon request. The CE must review a different site type (Elementary School, Middle School, High School, etc.) each semester.

 
 Record Retention

 Public and charter schools are required to keep documentation related to CNP for five years after the
 applicable program year. Private schools, other nonprofit organizations, and residential childcare institutions (RCCIs) are required to keep documentation for three years after the applicable program year. Completed forms must be kept onsite and made available on request.

- General Information
- Site Monitored: Record the site or school location name in the designated space. . Meal Service Reviewed: Record the meal service that was observed. Example: Breakfast or
- Lunch.
- <u>Contract Type:</u> Record the contract type.

Parts I-XII

- end of each part.
- Review the FSMCs documentation related to each question topic area.
  - Is the documentation readily accessible and organized?
  - Is the documentation accurate?
  - Does the documentation support the answer?

  - was previously required, was it resolved?
- Develop strategies to address areas of need or non-compliance.

### 10

### Directions

· Date of Review: Record the date the review was completed.

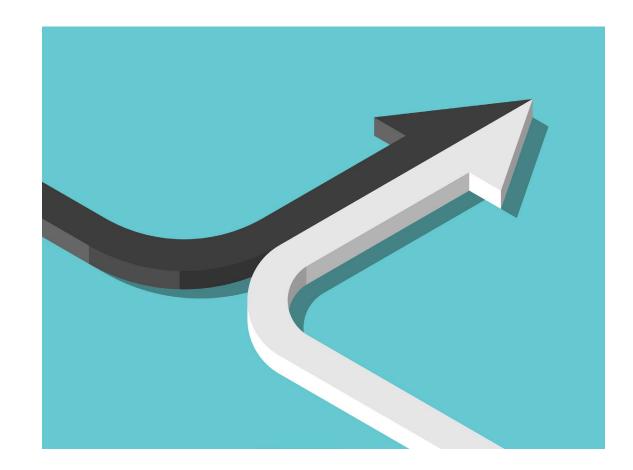
- · CE Name and Number: Record the name and number of the CE in the designated space.

Answer each question by marking the appropriate box yes or no and fill in any blank spaces as requested. If the question is not applicable, select no and explain in the comments box at the

The CE must record answers in all comments boxes by providing a rationale for responses and attaching documentation. Use an additional sheet of paper if additional space is needed.

 If not, what changes need to be made to ensure that the FSMC is implementing the program correctly? Compare results from the previous contract review form. If corrective action

# **Overview of Partnerships in Texas**





### FSMCs in Texas

- FSMCs must be registered to operate business in the State of Texas AND remain in good standing with the Texas Secretary of State (SOS and Office of the Comptroller (OTC)
- The legal name listed with the SOS and OTC must match the legal name noted on the bid
- Use the current FSMC Vendor Approved List located on Square Meals

Legal Company Name		
A+ Food Service LLC		
Aramark Educational Services, LLC		
A'viands, LLC		
Compass Group USA, Inc.		
Crave-It Nutrition LLC		
Diwa Catering LLC		
Genuine Food Lab, LLC		
Healthy Lunch Box, Inc.		
Opaa! Food Management, Inc.		
Ordo Inc.		
Selrico Services Inc.		
Selrico Services, Inc		
SLA Management, Inc.		
Sodexo Operations, LLC		
Southwest Foodservice Excellence, LLC		
Taher, Inc.		
The Basil Garden L.L.C.		
Twelve Oaks Catering Company, L.C.		
Whitsons Nutrition, LLC		
Whitsons Nutrition, LLC		

### Approved Vendors for 2023-2024



### FSMC Contract Types



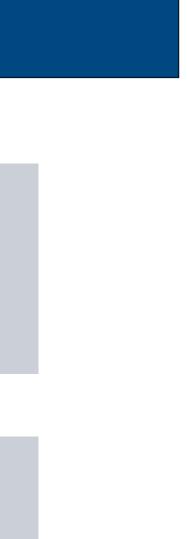


FSMC Contract Types (cont.)

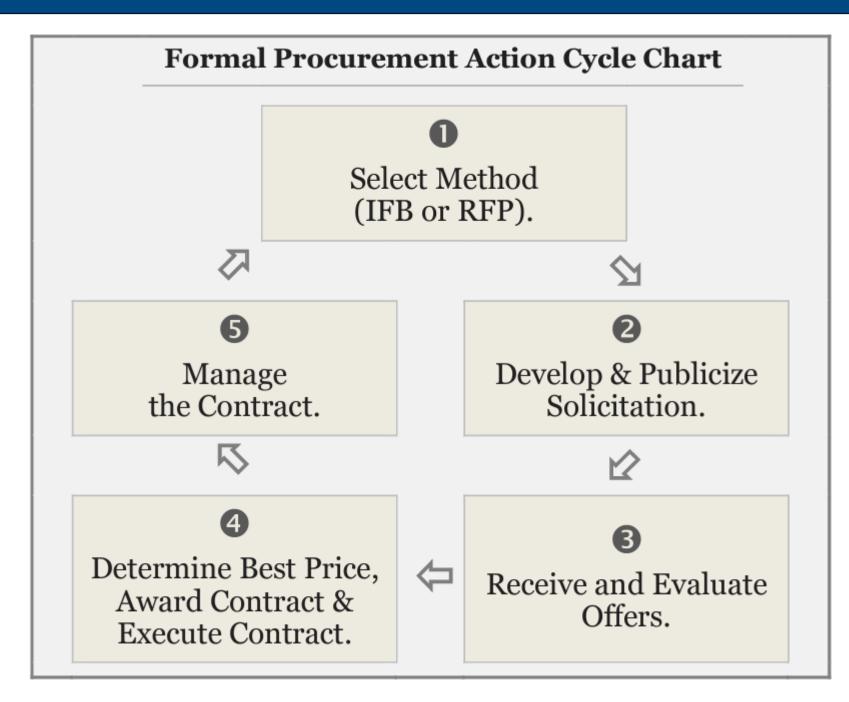
# Cost-plus-a-percentageof-cost contracts

# Cost-plus-a-percentageof-income contracts





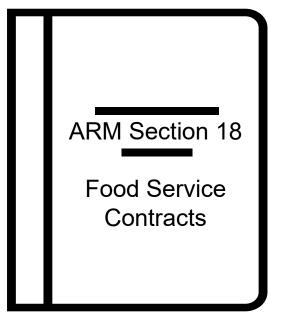
### FSMC Procurement Chart







### FSMC Procurement



Invitation for Bids (IFB)	Request for Proposal
(Also called competitive sealed bid)	(Also called competitive
Pricing	
<ul> <li>Contract must be fixed price.</li> </ul>	<ul> <li>Contract must be fixed pr</li> </ul>
Method Design	
<ul> <li><u>Expectations</u>—Are the scope of work and specifications, technical requirements, and terms and conditions well defined and measurable?</li> </ul>	<ul> <li>Expectations and Evaluation scope of work and specific requirements, and terms clearly defined, and is the</li> </ul>
<ul> <li><u>Evaluation</u>—Is there an indication of the method by which the offeror demonstrates that it has met the specifications, technical requirements, and terms and conditions?</li> </ul>	<ul> <li>score criteria for factors in price?</li> <li><u>Contract Award</u>—What is the contract to be awarded</li> </ul>
<ul> <li><u>Offers</u>—How does the CE ensure that offers are publicly opened, and the process for opening offers is described in the solicitation/contract?</li> </ul>	<ul> <li>responsible and responsible price as the primary cons</li> <li><u>Offers</u>—Even though offer be publicly opened, what</li> </ul>
<ul> <li><u>Contract Award</u>—How will the contract be awarded to the most responsible and responsive offeror that submits the lowest cost offer?</li> </ul>	opening offers that will b solicitation/contract?



### **als (RFP)** ve proposal)

price.

ation—Are the fications, technical s and conditions he CE allowed to in addition to

is the method for led to the most sive offeror with nsideration?

fers do not have to at is the process for be described in the

### FSMC RFP Prototype

### TDA RFP Prototype is a combined solicitation and contract

SCHOOL NUTRITION PROGRAMS FOOD SERVICE MANAGEMENT COMPANY School Year 2024-2025

REQUEST FOR PROPOSAL

SOLICITATION NO .:

School Food Authority (SFA):

SFA's address: Phone number: Fax number:

Date Issued: Proposal Due Date:

### New Contract and Renewal Documents (UPDATED 1.10.2024) New Contract Documents

**FSMC RFP Template** New Contract Instructions for FSMC RFP New Contract Checklist 1.9.2024 Exhibit A: Site Information-Services Required Exhibit M: Menu Cycle (Additional Menus)

### Renewal Documents - Fixed Rate

FSMC Contract Renewal Checklist 10.2.2023 FSMC Contract Review Form 1.10.2024 Renewal - Fixed Rate Budget 1.9.2024 FSMC Renewal Amendment 2024-25

Renewal Documents - Cost Reimbursable FSMC Contract Renewal Checklist 10.2.2023 FSMC Contract Review Form 1.10.2024 Renewal - Cost Reimbursable Budget 1.9.2024 FSMC Renewal Amendment 2024-25

New - FSMC Amendment 2023-24 Important - FSMC Amendment 2023-24 must be downloaded to your computer and opened in Adobe Acrobat on your computer to be signed. Click on the link, then look in downloads to find the form.

CEs are required to complete the applicable documents, then submit via the Smartsheet link.



### FSMC RFP Prototype (cont.)

- Modification of the posted contract documentation and templates is <u>strictly</u> <u>prohibited</u>
- If the RFP and Contract are altered in any manner without prior approval, it may be considered an unapproved contract and may result in the SFA being required to pay its FSMC using funds other than the school nutrition funds

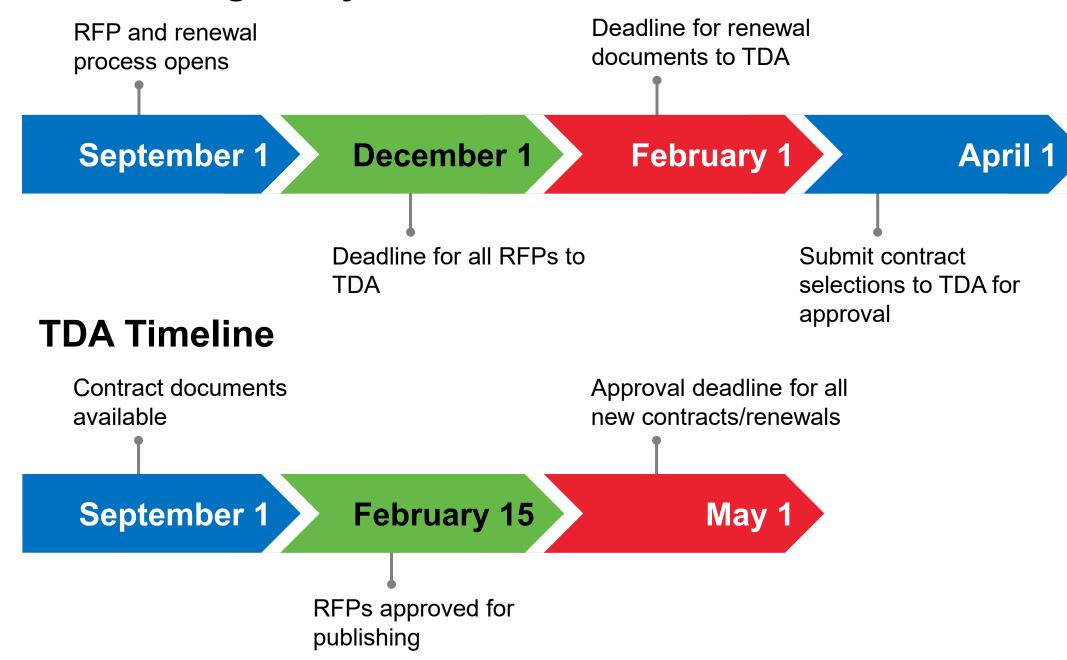


Image by Catkin from Pixabay



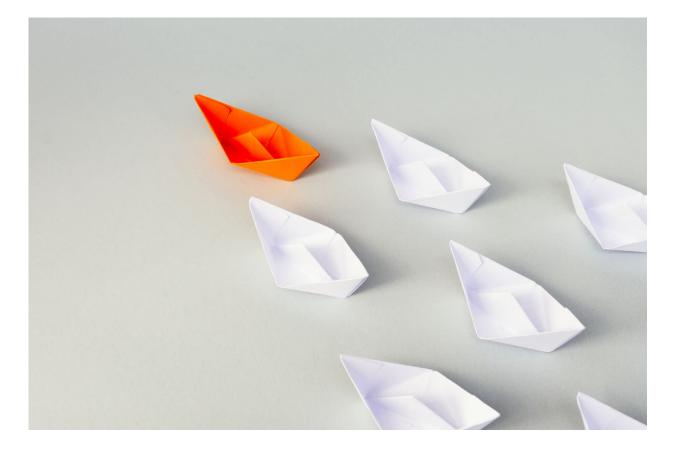
### FSMC Timeline

### **Contracting Entity Timeline**











# School Food Authorities (SFAs) are responsible for operating the school nutrition programs in schools under their jurisdiction



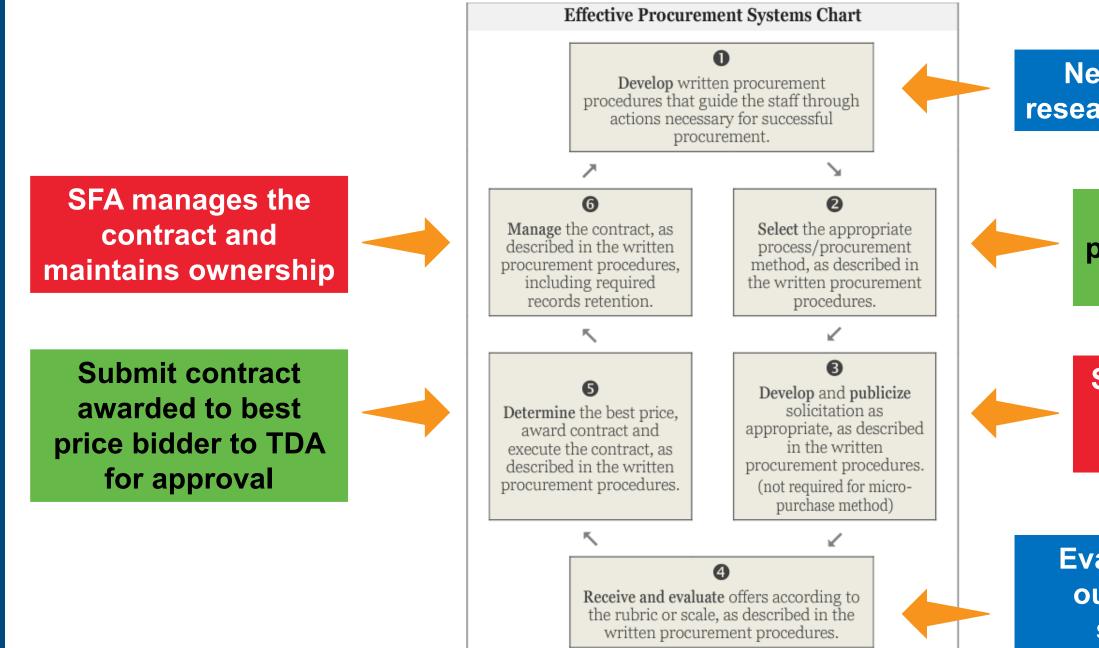
National School Lunch Program (NSLP)	School Breakfast Program (SBP)	Special Milk Program (SMP)
Afterschool Snack Program (ASCP)	Fresh Fruit and Vegetable Program (FFVP)	Food Distributio Program (FDP)
Seamless Summer Option (SSO)	Summer Food Service Program (SFSP)	Child and Adult Care Food Program (CACFF





### tion P)

ult FP)



### Needs analysis, research, forecasting

23

### Determine the procurement method (Formal, RFP)

### Solicitation requires approval from TDA prior to publication

# Evaluate bids as outlined in the solicitation



# 7 CFR 210.21

2 CFR 200.318-326

2 CFR 200.400 series

Appendix II to 2 CFR Part 200





Is this an allowable activity to be performed by the FSMC?	Yes or No?
Manage or oversee the financial	
responsibilities of the nonprofit	No
school food service account	





- The SFA must retain control of the overall financial responsibility of the nonprofit school food service account
- The SFA must ensure that all financial transactions are compliant with requirements, including, but not limited to:

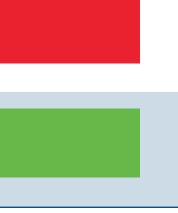
A	llowable Cos	S	Accrual of Income and Reporting			Overall Operation of Program(s		of the		Accu Coun Cla
	Bills Cred	s, In its, I	acy of voices, Rebates, counts	US	DA	Foods		Progra Nonpr Cost Reve	ro S	gram and



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Is this an allowable activity to be performed by the FSMC?	Yes or No?
During an Administrative and Procurement Review, the FSMC provides documentation to the State Agency	No
The FSMC provides resolution of findings and corrective action to the State Agency for an Administrative and Procurement Review	No
The FSMC prepares and provides information to the SFA for an Administrative Review or other audit	Yes

- While the FSMC will be involved in preparing and providing information to the SFA for an AR or other audit, the SFA is responsible for all responses for to TDA
- Further, the SFA is responsible for any unallowable costs or fiscal action resulting from • the AR



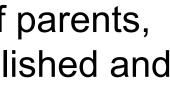






Is this an allowable activity to be performed by the FSMC?	Yes or No?		
Allow the FSMC to manage or oversee an advisory board	No		

The SFA must ensure that an advisory board composed of parents, • teachers, and students to assist in menu planning is established and maintained

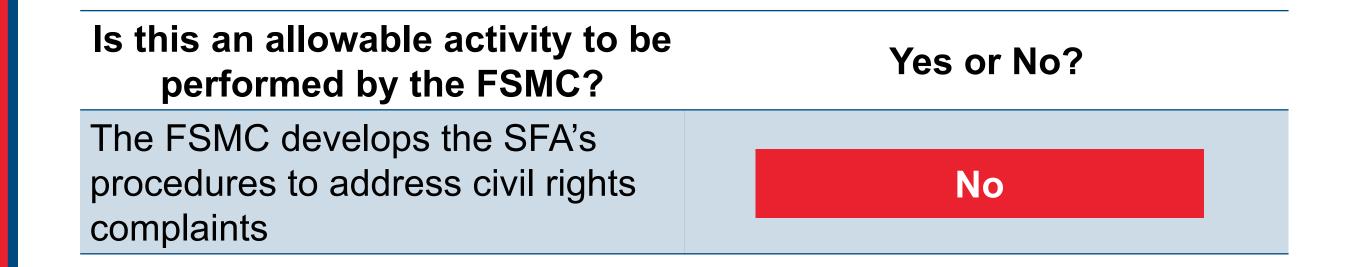










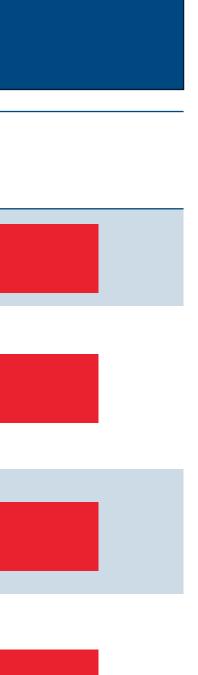


The SFA must ensure that the FSMC complies with the procedures ulletestablished by the SFA for referring any civil rights complaints to the SFA



Is this an allowable activity to be performed by the FSMC?	Yes or No?
FSMC has signature authority on the TDA Permanent Agreement with TDA	No
FSMC has signature authority for the SFA's Policy Statement for Free and Reduced-Price Meals Attachment B: Meal Count/Collection Procedure(s)	No
FSMC employee listed as the SFA's Child Nutrition Director in the State Agency's TX-UNPS	No
FSMC submit reports, including claims for reimbursement, the Verification Report, and other reports to TDA or USDA	No





Is this an allowable activity to be performed by the FSMC?	Yes or No?
FSMC maintains compliance with	
Competitive Food Nutrition	Yes
Standards (or Smart Snacks)	

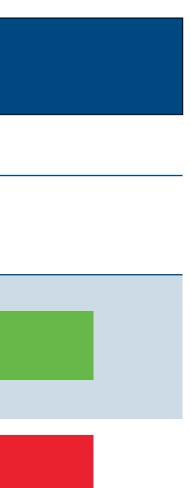
The SFA must ensure that the FSMC is compliant with Competitive ulletFood Nutrition Standards (also called Smart Snacks) as described in Administrator's Reference Manual (ARM), Section 22, Competitive Foods





Is this an allowable activity to be performed by the FSMC?	Yes or No?
FSMC maintains and provides counting and claiming data to the SFA	Yes
FSMC may submit reimbursement claims to the State Agency	No

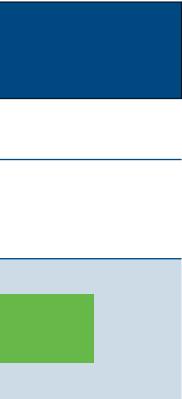
- The FSMC may maintain and provide counting and claiming data to ulletthe SFA
- However, the SFA is responsible for submitting claims and ensuring ulletthe accuracy of meal counts prior to claim submission



32

Is this an allowable activity to be performed by the FSMC?	Yes or No?
The FSMC operates in accordance	
with the contract and addresses	Yes
any issues identified by the SFA	

- The SFA must ensure the FSMC operates the program according to  $\bullet$ the contract and in compliance with all regulations and guidance
- The SFA must review the FSMC's operation of the program twice a year using TDA's FSMC Contract Review Form





Is this an allowable activity performed by the FSM	Yes or No 7
FSMC adheres to the SFA's	
Hazard Analysis Critical Con	trol Yes
Point (HAACP) Plan	

- The SFA must ensure all applicable health and safety certifications and regulations are met, including, but not limited to:
  - Ensuring the development and use of a HAACP Plan ۲
  - Ensuring compliance is met with all state and local health inspection • regulations
  - Ensuring the safety and storage of all foods and products

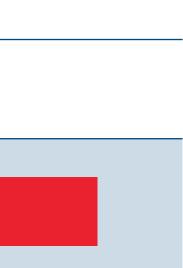




_	Is this an allowable activity to be performed by the FSMC?	Yes or No?
	The FSMC conducts the annual	
	ite monitoring review prior to	No
	February 1 of each school year	

- SFAs with >1 school must conduct an annual onsite review of each school prior to February 1 of each school year to observe the school's counting and claiming procedures
- This includes any schools in which an FSMC operates
- SFA staff must conduct the required onsite reviews





**On-Site Monitoring Review** 

**FSMC Contract Review** 

Performed by the SFA

Performed by the SFA

**Review the accuracy of** counting and claiming systems and policy submitted to TDA

**Review FSMC performance** compared to the contract terms and conditions

SFAs are required to conduct on-site monitoring reviews per each program's schedule

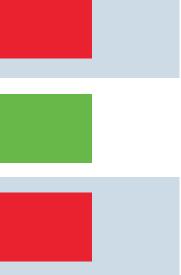
SFAs are required to conduct a review once per semester (2 per year)

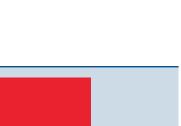


### SFA & FSMC Roles and Responsibilities

Is this an allowable activity to be performed by the FSMC?	Yes or No?
The FSMC develops the SFA's 21-day cycle menu	No
The FSMC follows and adheres to the SFA's 21-day cycle menu	Yes
The FSMC determines the SFA's prices to be charged for meals	No

The SFA must retain control of the quality, extent, and general nature lacksquareof food service for program and nonprogram foods and meals







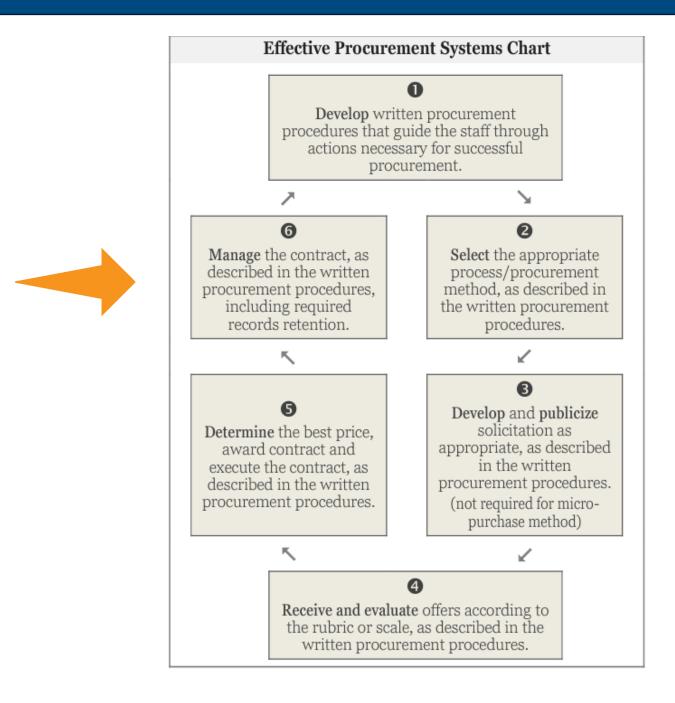


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### Contract Management

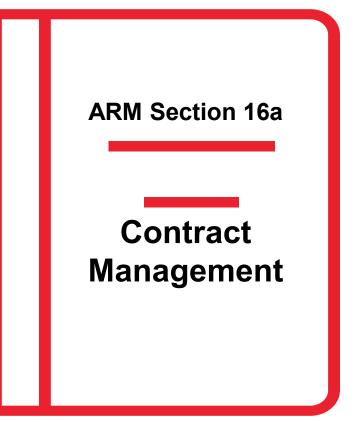












Contract Management is a <u>central</u> <u>factor</u> in developing an effective financial management system that provides safeguards to ensure the stewardship of federal money as well as reduce fraud and improper payments through internal controls





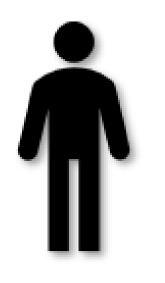
The SFA is responsible for ensuring that a contract is compliant with all program regulations

Ensuring compliance is a central component of managing a contract, even if an FSMC operates the program on behalf of the SFA



### **Contract Manager**

### **Contract Manager**



- Employed by the district
  - Active role in program operations
- Knowledgeable of program regulations
- Conducts FSMC Contract Reviews
- Must meet professional standard as outlined in ARM section 27

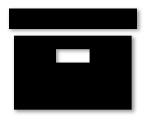




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### **Contract Files**



- Signed copies of purchase orders and contract modifications
- Contingency plans, monitoring, performance reporting
- Meeting minutes, correspondence, documentation of complaints and disputes
- Invoices, vouchers, RFP bids, evaluation and award documentation



### Contract Files (cont.)





### Managing USDA Foods

SFA must recoup the full value from the FSMC

FSMC must accept and use USDA donated foods as indicated in the contract terms

SFA is responsible for management and oversight of processing, storage, and financial management of USDA Foods

SFA must complete annual reconciliation as an internal control for proper crediting, including bonus foods or donations in excess of directly allocated USDA Foods





### Managing Invoices and Payments

**Invoicing &** 

**Payments** 

SFA must review invoices or cost statements for all discounts, rebates, credits; USDA Foods values; and other applicable credits that must be given to the SFA

SFA must review invoices prior to payment, including verifying information included on invoices to determine if costs are allowable

SFA must ensure all products and/or services invoiced correlate to the actual products and/or services received

SFA must ensure that the SFA is not invoiced for or pays for duplicative services



### Managing Contract Disputes

Contract

Disputes

Take action to remedy any circumstances in which the vendor or contractor does not provide products and/or services that meet expectations

Apply options to terminate or not renew a contract

The SFA must document efforts related to a possible or actual termination or non-renewal of a contract

SFA must follow the local written procurement procedures and terms and conditions of the contract to resolve the dispute



### The State Agency and their partners, such as Education Service Center Specialists, cannot provide legal advice to non-TDA staff/groups





### Managing Future Contracts

Future Contracts After Contract **Termination**  If the cancellation of the contract becomes necessary, the SFA may take steps to disqualify the contractor or vendor from future bidding as a non-responsible offeror

If the SFA has a demonstrated history of a contractor's or vendor's poor performance, this documentation can be a cause for rejecting a bid with the lowest cost or best evaluation score

If the SFA did not retain documentation of poor performance, there may not be sufficient evidence to reject a bid for this reason



### Managing Contract Termination

Contract **Termination**  If a contractor or vendor continues to be unable to provide the contracted products and/or services, the SFA must determine if termination of the contract or non-renewal of the contract is warranted

Should the SFA choose to terminate the contract or not renew a contract, the SFA will perform this action according to the terms and conditions of the contract

In all cases, the SFA must retain documentation to demonstrate actions have been taken to resolve the issue and the result of each action



### Managing Contract Termination (cont.)

### **Before an FSMC Leaves**



- Inventory everything + separate USDA Foods from other products
- Perform a final reconciliation of USDA foods make sure the FSMC has reimbursed for all commodities in the district
- Fixed cost FSMC can take non-USDA foods
- Cost reimbursable, FSMC cannot take any food



### Food Service Management Company (FSMC) Contract Review Form

Contracting Entities (CEs) must use this form to oversee and manage the Child Nutrition Programs (CNP) and assess the FSMCs performance according to the contract, rules, and regulations

### Purpose

The CE is responsible for ensuring the FSMC operates the program according to the contract and in compliance with all regulations and guidance. Contracting with an FSMC does not release the CE from any responsibilities for the CN programs (7 CFR 210.16).

The review must be conducted by the CE employee responsible for oversight of the FSMC contract or CE designee. The CE designee must understand the terms of the contract and have CNP knowledge.

For additional FSMC guidance, see NSLP Handbook: Administrator's Reference Manual Section 18.

### Frequency

This form must be completed once a semester (2 times per year) for one site and be available for review by TDA upon request. The CE must review a different site type (Elementary School, Middle School, High School, etc.) each semester.

### **Record Retention**

Public and charter schools are required to keep documentation related to CNP for five years after the applicable program year. Private schools, other nonprofit organizations, and residential childcare institutions (RCCIs) are required to keep documentation for three years after the applicable program year. Completed forms must be kept onsite and made available on request.

### Directions

General Information

- Date of Review: Record the date the review was completed.
- CE Name and Number: Record the name and number of the CE in the designated space.
- Site Monitored: Record the site or school location name in the designated space.
- Meal Service Reviewed: Record the meal service that was observed. Example: Breakfast or . Lunch.
- Contract Type: Record the contract type.

### Parts I-XII

- Answer each question by marking the appropriate box yes or no and fill in any blank spaces as requested. If the question is not applicable, select no and explain in the comments box at the end of each part.
- · The CE must record answers in all comments boxes by providing a rationale for responses and attaching documentation. Use an additional sheet of paper if additional space is needed.
- Review the FSMCs documentation related to each question topic area. – Is the documentation readily accessible and organized?
  - Is the documentation accurate?
  - Does the documentation support the answer?
  - If not, what changes need to be made to ensure that the FSMC is implementing the program correctly? Compare results from the previous contract review form. If corrective action was previously required, was it resolved?
- Develop strategies to address areas of need or non-compliance.



### Renewal Documents - Fixed Rate FSMC Contract Renewal Checklist 10.2.2023 FSMC Contract Review Form 1.10.2024 Renewal - Fixed Rate Budget 1.9.2024 FSMC Renewal Amendment 2024-25



Compliance Assessment - Per 7 CFR 210.19(a)(5), TDA may not approve renewals and/or contracts for 6. operations that do not comply with federal regulations. Provide the following documentation: Submit the most recent FSMC Contract Review Form completed by the CE representative. Date of Review:

Submission must include corrective action and any follow-up review related to ensure compliance. Record the prior FSMC Review Form (must be a different date from your submitted form): Date:



### What is the purpose of the FSMC Contract Review Form?

- Ensures CE is monitoring FSMC compliance with all regulations and guidance
- Guarantees the CE is not passing on responsibility of the CN programs to the FSMC

### Who should complete the FSMC Contract Review Form?

- CE employee responsible for FSMC contract oversight or a CE designee
- The designee must understand the terms of the contract and have CNP knowledge



### How often should the CE complete an FSMC Contract **Review Form?**

- Once per semester (2 times per year) for one site
- Must be available to TDA upon request
- CE should review a different site type (elementary, middle, high school) each semester





### Accuracy

### Integrity

### Compliance



### How long should the CE retain documentation?

- 5 years after the applicable program year for public and charter schools
- 3 years for private schools, other nonprofit organizations, and residential childcare institutions (RCCIs)
- Completed forms must be kept onsite and made available upon request



### **FSMC** Contract Review Directions

### Parts I-XII

- Answer each question by marking the appropriate box yes or no and fill in any blank spaces as requested. If the question is not applicable, select no and explain in the comments box at the end of each part.
- The CE must record answers in all comments boxes by providing a rationale for responses and ٠ attaching documentation. Use an additional sheet of paper if additional space is needed.
- Review the FSMCs documentation related to each question topic area. ٠
  - Is the documentation readily accessible and organized?
  - Is the documentation accurate?
  - Does the documentation support the answer?
  - If not, what changes need to be made to ensure that the FSMC is implementing the program correctly? Compare results from the previous contract review form. If corrective action was previously required, was it resolved?
- Develop strategies to address areas of need or non-compliance. ٠



### **Directions**

**General Information** 

- <u>Date of Review:</u> Record the date the review was completed.
- <u>CE Name and Number:</u> Record the name and number of the CE in the designated space.
- <u>Site Monitored:</u> Record the site or school location name in the designated space.
- <u>Meal Service Reviewed:</u> Record the meal service that was observed. Example: Breakfast or Lunch.
- <u>Contract Type:</u> Record the contract type.

### **General Information**

ate of Review:	
E Name and Number:	
ite Monitored:	
Ieal Service Reviewed:	
Contract Type:	





## **Activity Time**





### **PART I: MENUS AND SERVICE**

Pages 3-4





STEP

Identify applicable section(s) or exhibit(s) of the RFP/ Contract



What documents or visual inspections are needed to evaluate the FSMC's compliance with the 21-day menu?



STEP

3

Identify applicable section(s) or exhibit(s) of the RFP/ Contract

STEP 4

What documents or visual inspections are needed to evaluate food specifications?

63

- Does the SFA have an advisory board? 3.
  - Yes Nol
- Is the advisory board made up of parents, teachers, students, etc.? 4. Yes No

List the advisory board members and titles below.

- Does the advisory board work with the SFA to assist in menu planning? 5. Yes No
- Does the advisory board assist the SFA in approving menu changes outside the 21-day cycle 6. menu process? Yes No



STEP

5

Identify applicable section(s) or exhibit(s) of the RFP/ Contract

STEP 6

What documents or visual inspections are needed to validate questions 3-6?



- Do all menus meet the meal pattern requirements for the appropriate age/grade groups and 7. the nutrient specifications? Yes No
- Is the FSMC serving reimbursable meals as described in the contract and in compliance with 8. program regulations? Yes No
- Does the FSMC provide meal service to all enrolled students as specified in the contract? 9. Yes Nol
- 10. Are food production records completed each day for all meals served using the TDA prototype or another instrument that collects the same information as the TDA prototype? Yes Nol



STEP

Identify applicable section(s) or exhibit(s) of the RFP/ Contract

STEP 8

What documents or visual inspections are needed to validate questions 7-10?



- 11. Does the SFA evaluate the FSMC's menu for affordability, nutrition requirements, and student appeal? Yes No
- 12. Does the FSMC implement meal accommodations based on medical statements provided by authorized medical authorities or Individualized Education Plans (IEP) or special dietary accommodations based on the SFA policy?
  - Yes No
- 13. Are meals monitored to ensure that only reimbursable meals are claimed? Yes No

Attach a current menu to reflect the responses above.

SFA Comments – Provide a rationale for all responses in Part I:







STEP

9

Identify applicable section(s) or exhibit(s) of the RFP/ Contract

STEP 10

What documents or visual inspections are needed to validate questions 11-13?



### Insert image of Smart Snacks in schools

PART II: COMPETITIVE FOODS Page 4



### Competitive Foods

### **Competitive Foods**

- 14. Is the FSMC following Competitive Food Standards? Yes No
- 15. Is the FSMC following the local policy related to fundraisers?

Yes No

SFA Comments – Provide a rationale for all responses in Part II:







STEP

Identify applicable section(s) or exhibit(s) of the RFP/ Contract



What documents or visual inspections are needed to validate questions 14-15?





## **PART III: USDA** FOODS

Pages 4-6





### **USDA** Foods: Responsibilities

### CE

- Procuring and ordering USDA Foods
- Monitoring use of USDA Foods
- Reconciling monthly invoices

### **FSMC**

- Receiving and storing USDA Foods
- Utilizing USDA Foods in menu cycle
- Crediting CE for the value of all USDA Foods received

**BIG PICTURE: CEs are responsible for ensuring the FSMC is using USDA** Foods in the operation based on allocated entitlement funds



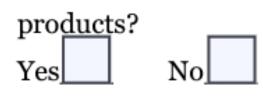


### **USDA** Foods

### **USDA Foods**

16. Is the FSMC responsible for receiving USDA Foods on behalf of the SFA? Yes Nol

If yes, is the SFA verifying the delivery of USDA Foods shipments and processed end



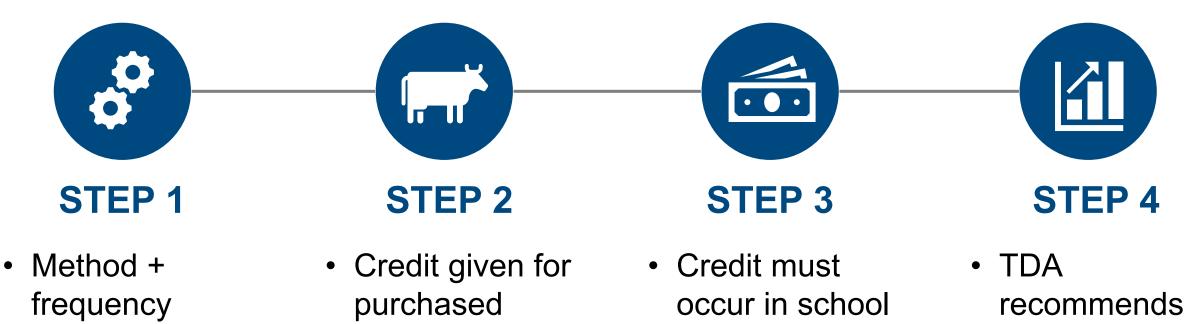
17. Does the FSMC provide the SFA credit for the full value of USDA Foods received during the

school year or fiscal year? Yes Nol

What is the amount received to date? \$\_\_\_\_\_\_



### USDA Foods: Crediting Timeline



• Read the contract

value of entitlement foods, bonus foods, and finished end products

year that foods are received



crediting monthly or quarterly

### USDA Foods: Receiving

## What is meant by "received"?



USDA Foods are considered "received" when they arrive at the school kitchen or the FSMC storage facility (either raw form or processed end-product)



### **USDA** Foods

18. Does the FSMC provide the SFA with clear documentation that demonstrates that the SFA has <u>received</u> credit for the value of its USDA Foods? Yes Nol

If yes, please provide a copy of the documentation for verification.

**NOTE:** This includes crediting for the value of donated foods, including direct delivery (brown box), Department of Defense (DoD) Fresh, and processed end products.

19. How often does the SFA receive credit for the value of USDA Foods?

Check all that apply.

Monthly Quarterly End of the school year Other



### **USDA** Foods

20. How is the SFA credited for the value of USDA Foods?

Check al<u>l that apply.</u>

- Invoice Reductions Refunds Discounts Other
- 21. For cost-reimbursable contracts, does the FSMC ensure that its system of inventory management does not result in the SFA being charged for USDA Foods? (For fixed-rate contracts, skip this question.) Yes Nol



### **USDA Foods: Reconciliation**

**REVIEW** 

Gather **INVOICES** 

for all USDA foods

### CALCULATE

USDA Foods total VALUE from WBSCM/contracted warehouse, FFAVORS, and K12/Processor Link

**ENSURE** Calculated total value **MATCHES** total value received

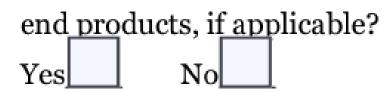


# ADDRESS DISCREPANCIES with the FSMC

**FI** 

### **USDA** Foods

22. Does the FSMC ensure that SFA retains ownership of all USDA Foods including processed



23. Does the SFA/FSMC use USDA Foods to the maximum extent in quantities that can be used and stored without waste? Yes No

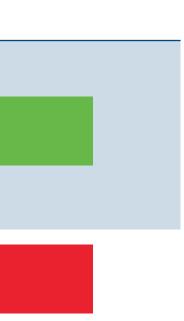
What is the SFA's beginning entitlement balance? \$ What is the SFA's current entitlement balance? \$

## USDA Foods: Q&A

### Yes or No?

Does the District retain title to USDA Foods that are provided to the FSMC for use in the school food service?	Yes
Can the CE use FSMC documentation to verify credits?	No





### USDA Foods

24. When substituting, does the FSMC use commercially purchased foods of the same generic identity, of U.S. origin, and of equal or better quality than the USDA Foods in the SFA's Child Nutrition Program? Yes No

Attach a copy of the recent USDA Foods reports and corresponding FSMC inventory demonstrating credits for USDA Foods.

SFA Comments – Provide a rationale for all responses in Part III:

10. Does the FSMC use all donated ground beef, ground pork, and all processed end products in the SFA's food service without substitution? No Yes



### USDA Foods: Q&A

### Yes or No?

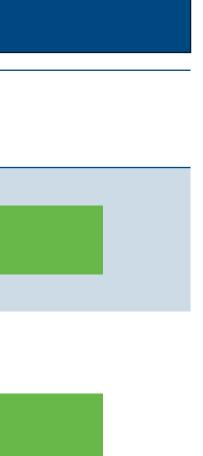
Yes

Yes

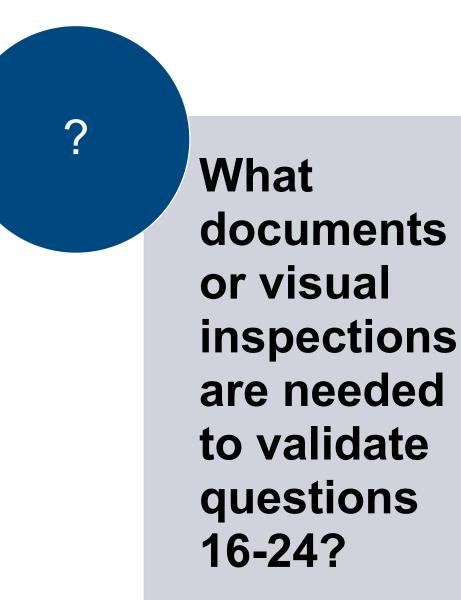
Can the FSMC use USDA Foods in a la carte food sales, as allowed for a self-operating district?

Can the FSMC choose to manage USDA Foods inventory separate from other foods? Must they still credit the CE for the value under this system?













## USDA Foods: Monthly Reconciliation Example

USDA Foods Reconciliation Worksheet 2024-2025										
-	Commodities Received									
Month	Direct									
	DoD Fresh	Delivery	Processing	_	Total	Credit		Balance		
July	\$-	\$ -	\$ -	\$	-	\$	-	\$	-	
August				\$	-	\$	-	\$	-	
September				\$	-	\$	-	\$	-	
October				\$	-	\$	-	\$	-	
November				\$	-	\$	-	\$	-	
December				\$	-	\$	-	\$	-	
January				\$	-	\$	-	\$	-	
February				\$	-	\$	-	\$	-	
March				\$	-	\$	-	\$	-	
April				\$	-	\$	-	\$	-	
May				\$	-	\$	-	\$	-	
June				\$	-	\$	-	\$	-	
Total	\$-	\$-	\$-	\$	-	\$	-	\$	-	
DoD Fresh Allocatio						\$	-			
Direct Delivery Alloc						\$	-			
Processing Allocation	on					\$	-			
Entitlement Used						\$	-			
Credits Received fro	om FSMC					\$	-			
Balance						\$	-			
Available Entitlemer	nt					\$			-	
Entitlement Used						\$			-	
Unfilled Requests						\$			-	
Entitlement Remai	ining					\$			-	







# PART IV: INVENTORY

Page 6



### Inventory

25. Does the FSMC have an organized method for storing, preserving, and accounting for the

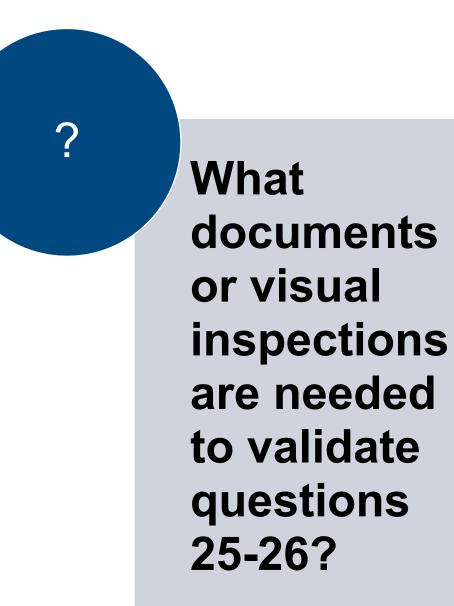


26. Are the food items stored in a manner that is consistent with all health and safety rules that

apply to the stored items? Yes No

SFA Comments – Provide a rationale for all responses in Part IV:

### Inventory











Pages 6-8

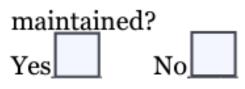




27. Do the daily meal count records accurately reflect the counts of student and adult meals and a

la carte sales by meal type and eligibility category? Yes No

28. Does the FSMC have a backup system to ensure that all counting and claiming data is



Describe the system:



29. Does the FSMC maintain records to support the claims for monthly reimbursement, Daily

Record/Accuclaim information and provide to the SFA promptly? Yes No

- 30. Does the FSMC maintain records to support meal count records for other meals not covered by the claim (adult meals, alternative meals)?
  - Yes Nol
- 31. Does the SFA maintain responsibility for submitting claims for reimbursement? Yes No

Who is responsible for submission? Provide Name and Title.



32. Does the FSMC monthly invoice reconcile with the point of service Daily Record/Accuclaim Report for each month? Yes No In the comments box, explain how the invoice meal counts are reconciled with the POS count each month.

33. Does the FSMC food service daily income records, such as end-of-day POS reports, accurately reflect the revenue received by meal type (student meals, adult meals, a la carte, etc.)? No Yes



34. Has the SFA received all applicable discounts, credits, and rebates from the FSMC? Yes No

35. Does the FSMC ensure that all invoice statements are accurate, and that unallowable costs and duplicative services are not billed to the SFA? Yes No

36. Doe<u>s all income to the program accrue to the nonprofit school food service account?</u> Yes No



37. Does the FSMC provide the SFA with all information and documentation needed for the SFA to calculate its program and non-program revenue and cost proportion as required by If not, please explain. (For example, POS records, cost-per-meal regulations? Yes No data, and inventory or financial reports).

- 38. Does the FSMC\_utilize the correct meal equivalency factor (MEF)? Yes No
  - List the MEF:

Attach the most recent FSMC invoice and supporting documentation. For Fixed Rate contracts (if cost-reimbursable, skip to question 40.)



### For Fixed Rate contracts (if cost-reimbursable, skip to question 40.)

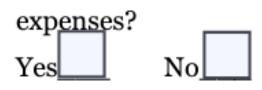
39. Does the FSMC accurately charge the number of meals claimed to the SFA at the fixed-rate price according to the contract?



### p.) It the fixed-rate

### For cost-reimbursable contracts (questions 40-42)

- 40. Are allowable costs paid from the nonprofit Child Nutrition account net of all discounts, rebates, and other credits accruing to or received by the FSMC? No Yesl
- 41. Has the SFA audited the food and non-food invoices to ensure that bills reflect actual



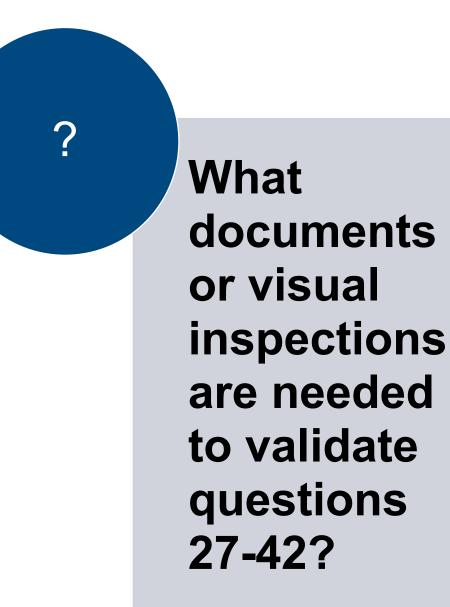
42. Are bills monitored to ensure that the FSMC did not double bill or include costs that are not

allowed in the contract?

Yes No

SFA Comments – Provide a rationale for all responses in Part V:











# PART VI: FINANCIAL, PROCUREMENT

Page 8

### Financial, Procurement

- 43. Does the FSMC follow the SFA's internal process to ensure that foods are procured in compliance with the Buy American provision? Yes No
- 44. Does the FSMC provide sufficient documentation for the SFA to determine if all procurement was conducted correctly and in compliance with all applicable regulations? Yes No

SFA Comments – Provide a rationale for all responses in Part VI:





## **PART VII: SANITATION AND** SAFETY **PROCEDURES** Page 8







### Sanitation and Safety Procedures

45. Does the FSMC have a Hazard Analysis and Critical Control Point (HACCP) plan in place and

is there evidence of its implementation?

Yes Nol

46. Do employees practice safe food-handling procedures?

Yes Nol

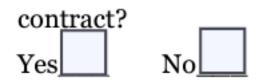
47. Doe<u>s the FSMC ensure</u> that all facilities have health inspections as required by law? Yes No



### Sanitation and Safety Procedures

48. Are facilities and equipment adequately maintained for safety and sanitation? Yes No

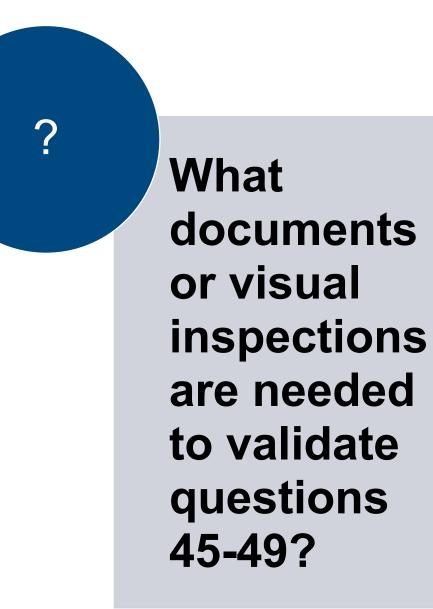
49. Is the FSMC's use of the facilities consistent with the facility use clauses included in the



SFA Comments – Provide a rationale for all responses in Part VII:



### Sanitation and Safety Procedures









# PART VII: LOCAL WELLNESS POLICY

Pages 8-9



### Local Wellness Policy

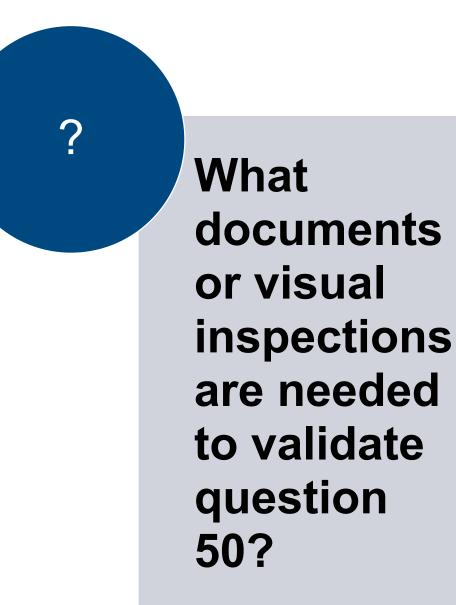
### 50. Does the FSMC follow the SFA's local wellness policy? Yes No

SFA Comments – Provide a rationale for all responses in Part VIII:





### Local Wellness Policy









# PART IX: STAFFING

## Page 9



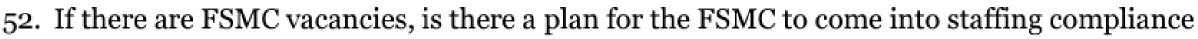
51. Is the FSMC's staffing plan consistent with the staffing clauses included in the contract? Yes No

# FSMC employees in contract:

# FSMC current employees:

No

Yes



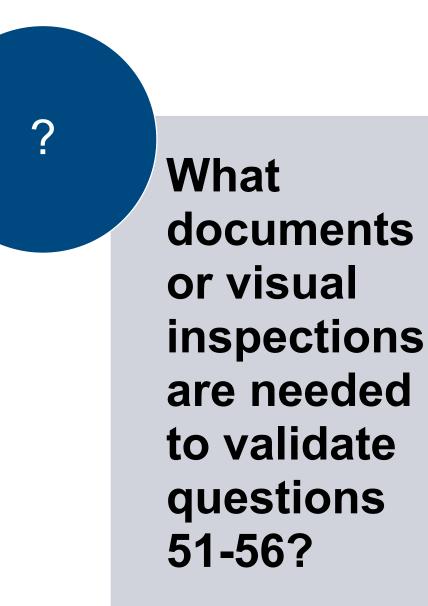
per<u>the</u> contract? Yes (A "no" answer will require a plan to be submitted.) No 53. Is the District and FSMC paying for staff according to the approved transition plan?



- 54. Does the FSMC ensure that all Child Nutrition staff have the required training annually? No Yes
- 55. Does the FSMC ensure that the Child Nutrition Director's position meets the USDA professional standards, and food safety training annually? (7 CFR 210.30) Yes Nol
- 56. Does the FSMC maintain documentation that demonstrates compliance with the Child Nut<u>rition Director's position and tracks continuing education for all Child Nutrition staff?</u> Nol Yes

SFA Comments – Provide a rationale for all responses in Part IX:











# **PART X: RECORD** RETENTION

Pages 9-10





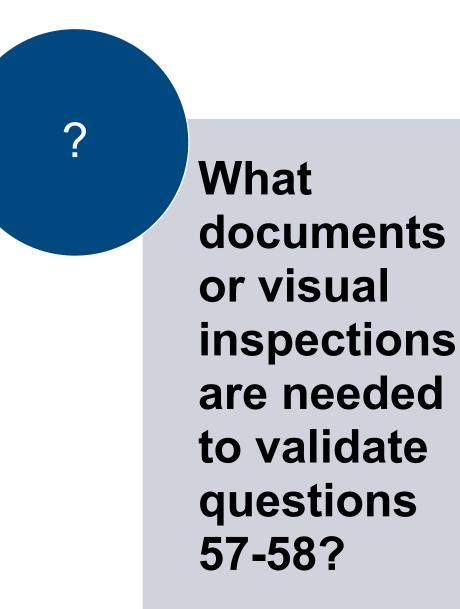
# **Record Retention**

- 57. Does the FSMC coordinate with the SFA to transfer all records to long-term storage? Yes No
- 58. Does the FSMC provide all documentation required to demonstrate the SFA complies with all regulations-local, state, and federal? Yes Nol

SFA Comments – Provide a rationale for all responses in Part X:

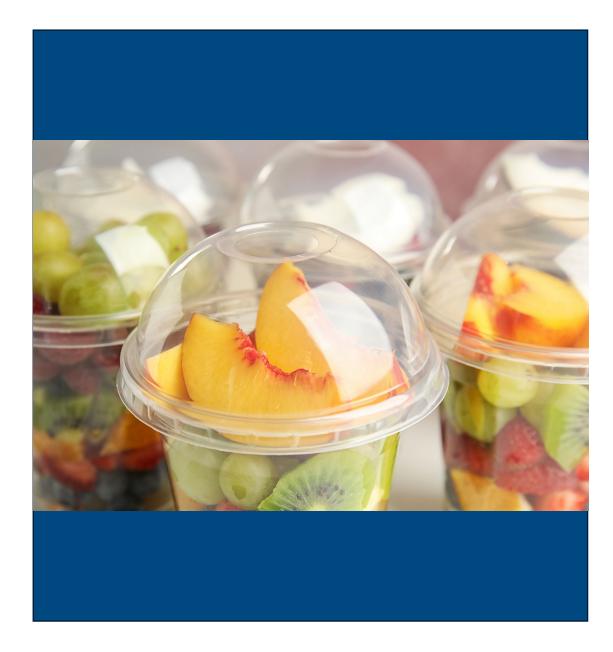


# **Record Retention**









# **PART XI:** CONTRACTUAL REQUIREMENTS Page 10

11 5



# **Contractual Requirements**

- 59. Does the FSMC operate the program(s) contracted as defined by the terms of the contract? Yes Nol
- 60. Were additional terms and conditions included that are outside of the executed contract? Yes No

**Note:** Additional contracts and addendums are not allowed. Please submit a copy of the additional contract or addendum to TDA to <u>FSMC@texasagriculture.gov</u>.

61. Have all corrections been made as required if problems were noted during the Administrative Review and/or Procurement Review? Yes No



# **Contractual Requirements**

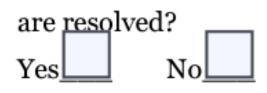
62. Did the SFA delegate any responsibilities that were not permitted by the contract to the FSMC? (Examples: Signature Authority, Advisory Board, Monthly Claim reimbursement, permissions to attend webinars on behalf of the SFA, etc.). Yes No

If yes, list what was delegated.



# **Contractual Requirements**

63. Does the SFA monitor the FSMC's food service operations through periodic on-site visits to ensure conformance with program regulations and that program review and audit findings

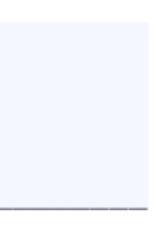


- 64. Is documentation of monitoring maintained? Yes No
- 65. If there were findings, did they get resolved?

Yes No

SFA Comments – Provide a rationale for all responses in Part XI:







# PART XII: RESULTS OF REVIEW

Pages 10-11



### Results of the Review

Part XIII

- Determine if any of the answers to Parts I-XII require a corrective action plan (CAP). ٠
- Mark the appropriate response once the determination is made. ۰
- Record any comments, notes, process changes, or observations about the corrective action in the ٠ comment box.

### **Results of Review** XII.

66. Is a <u>Cor</u>rective <u>Action Plan (CAP) required?</u> Yes No

SFA Comments – Provide specifics to the plan and what section will be reviewed in Part XII:





# **PART XIII:** CORRECTIVE **ACTION** Page 11



## **Corrective Action**

Part XIV

- If a CAP is required, complete a follow-up review within 45 days. •
- Record any comments about the follow-up that will help to improve the CN program in the ۰ comment box.

### **Corrective Action** XIII.

67. Was the CAP completed with a follow-up review within 45 days? Yes Nol

### Date the follow-up review was completed:

68. Have all the items been resolved and the FSMC contract is compliant? Yesl Nol

### SFA Comments – Provide a rationale for all responses in Part XIII:





# **PART XIV: ATTESTATION AND SIGNATURE** Page 11





Part XV

- The CE representative must sign in the designated space.
- The FSMC representative must sign in the designated space.

I attest that this information is true and accurate and complete to the best of my knowledge.

XIV. Attestation and Signatures

Signature of SFA Designee

Signature of FSMC Designee

Printed Name of SFA Designee

Printed Name of FSMC Designee

Title of SFA Designee

Title of FSMC Designee





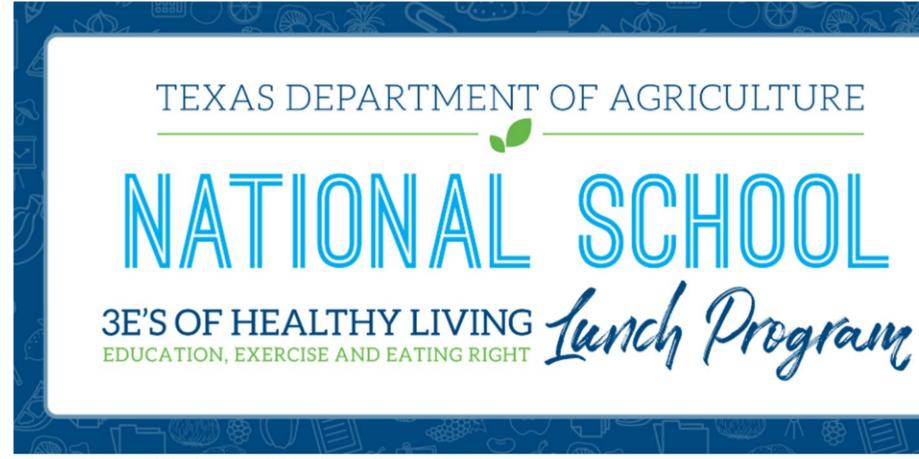


# Resources





### Resources



Programs > National School Lunch Program > Food Service Management Companies

Food Service Management Companies







# FOR CEs

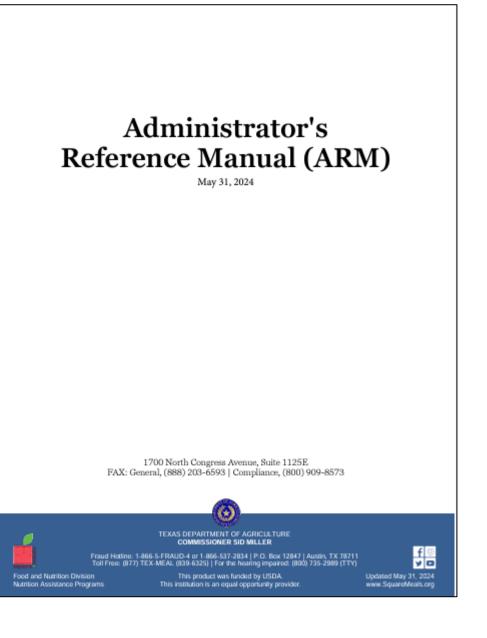
### IMPORTANT RESOURCES

- FSMC Frequently Asked Questions (12/15/2023)
- SFA Contract Management for FSMCs February 2023 Webinar
- NEW! USDA Guidance on Contracting with FSMCs
- FSMC Contract Review Form 1.10.2024
- FSMC Quick Reference Guide dated 8.22.2023
- FSMC Webinar Evaluation Criteria
- FSMC Webinar Renewal
- The Meal Equivalency Factor for 2024-2025 is \$4.69.
- FSMC Sample Cycle Menus A la cart 2.26.24
- FSMC Sample Cycle Menus Breakfast 2.26.24
- FSMC Sample Cycle Menus Lunch 2.26.24
- FSMC Findings 3.26.24





### Resources



**ARM Section 16a Contract Management** 

> **ARM Section 17 Procurement**

**ARM Section 18 Food Service Contracts** 



# Learning Objectives

- 1. Participants will learn about the formal procurement requirements when procuring for a FSMC vendor in Texas
- 2. Participants will learn the roles and responsibilities of the SFA and the FSMC
- 3. Participants will learn the components of effective contract management, as outlined in ARM Section 16a
- 4. Participants will perform an activity to learn the requirements of conducting a robust FSMC Contract Review

### **USDA Key Areas**

✤ 2000 (Operations) ✤ 3000 (Administration)

### **USDA Professional Standards Codes**

✤ 2460 Contracts with FSMCs ✤ 3300 Financial Management





# **Next Steps**

- 1. Identify key take-aways
- Identify elements of the training that are relevant to YOU

### 2. Create a plan

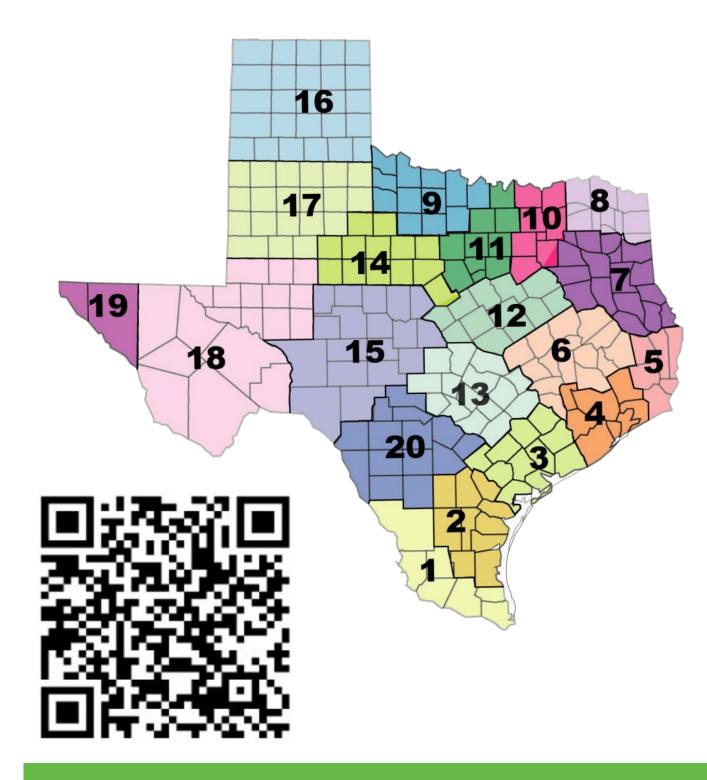
- Identify an action you can take upon return to work
- How will you hold yourself accountable?

### 3. Contact for TA

• Write down your ESC/class instructor's contact info

# 10-minute Countdown Timer





# **ESC Contact Information**

Elisha Bury ebury@esc11.net 817-740-7556





# QUESTIONS?





# **CE** Responsibilities in Managing an **FSMC Contract**



# **Post-assessment**

- Use a unique, 4-digit identifier (last 4 of cell #)
- Use the same ID # used for the pre-assessment
  - So TDA can collect and analyze data to improve training effectiveness.
  - Anonymous ullet



# ESC Training Survey



# **Training Survey**

- TDA strives to use your feedback to make training as effective as possible.
- Short, 4 question survey that TDA will use to improve training.
  - So TDA can collect and analyze data to improve training effectiveness.
  - Anonymous •



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To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: https://www.usda.gov/sites/default/files/documents/ad-3027.pdf, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

### 1. mail:

U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights 1400 Independence Avenue, SW Washington, D.C. 20250-9410; or

### 2. fax:

(833) 256-1665 or (202) 690-7442; or

### 3. email:

program.intake@usda.gov

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Updated 9/23/2024 www.SquareMeals.org